

# **Paying for Tuition**

Making financial arrangements (either by making payment in full or setting up a payment plan) is one of the processes to be completed online prior to the beginning of each semester.

Financial arrangements for tuition, fees, room, board and miscellaneous charges must be made online via the <u>Student Account</u> <u>Center</u>. You may log in to the Student Account center by visiting our website, <u>www.lmu.edu/studentaccounts</u> or through your PROWL account.

If registered prior to December 19, 2023, the deadline for making financial arrangements for Spring 2024 is **December 19, 2023**. If registering on or after December 19, 2023, you must set up a payment plan or pay in full before the next payment deadline, January 20, 2024, to avoid a late fee.

All student bill notifications are sent via email to the student's LMU Lion email account. If you would like to have these eBill notifications sent to a parent, guardian or other third party, please be sure to set them up as an authorized user in the Student Account Center.

The Student Account Center can be accessed via the Student Accounts website at <u>www.lmu.edu/studentaccounts</u>. You can also log in directly to the Student Account Center at the following URL address <u>https://lmutpg.lmu.edu/C20995\_tsa/web/login.jsp</u> or through your <u>LMU PROWL</u> account by clicking the Student Services Tab and then Student Accounts and Billing.

## The Student Account Center, available 24/7:

- Is a private and secure means for students to make payments, make deposits, view account activity and billing statements.
- Allows students to set up authorized users for secure third-party access.
- Allows students and authorized users to store payment methods for quick and easy payment access.
- Allows students to enroll in a payment plan and set up future scheduled payments.
- Allows student to set up bank account information to have refunds deposited directly into a bank account.

Please visit our website for a budget calculator to help you in estimating your cost of attendance as well as a Student Account Center user's guide, and please note, a student must be registered in classes before setting up a payment plan.

## Refunds:

Refunds will be processed electronically. Students must log in to the Student Account Center to set up a refund account. To request a refund, please send an email to <u>refund@lmu.edu</u>. Refunds for the Spring 2024 semester will be processed beginning the first day of classes. Please visit our website for more information regarding <u>LMU's refund policy</u>.

Percentage periods for Spring 2024 are as follows:

WITHDRAWAL PERCENTAGE (ALL STUDENTS)	START DATE	END DATE
100%	Up to	Jan 12, 2024
50%	Jan 13, 2024	Jan 26, 2024
25%	Jan 27, 2024	Mar 01, 2024
0%	Mar 02, 2024	and after

## It is the student's responsibility to monitor their account online through the Student Account Center:

You may check the status of your account at any time by logging in to the Student Account Center. In addition, notification regarding student account activity will be sent via email to your LMU Lion email account. If you would like a parent, guardian or other third party to have access to your student account, please set them up as an authorized user in the Student Account Center. Federal Regulations prohibit our office from discussing your student account with anyone, unless authorized by you through the Student Account Center.

## Mailing in a payment:

We strongly encourage electronic payments through our private and secure online Student Account Center, which insures not only the timely processing of all transactions but also the accuracy of all postings. You may log in to the Student Account Center by visiting our website, <u>www.lmu.edu/studentaccounts</u> or through your PROWL account. If you choose to mail in a payment, please include the student's LMU ID number on all checks.

Mail payments to:

Loyola Marymount University Student Financial Services – VDA, Suite 250 1 LMU Drive Los Angeles, CA 90045-2659

## **Domestic Wire Payments:**

Please contact the Student Accounts office at studacct@lmu.edu to obtain our domestic wire transfer information.

## International Wire Payments:

LMU also accepts international payments through our <u>international payment portal</u>, powered by Flywire, to provide you with an easy and secure method to make payments from your home country. This portal allows you to save on bank fees and exchange rates, access multilingual customer support, and track your payment from start to finish, including when your payment reaches our school.

## Paying by Flywire

- 1. Go to Imu.flywire.com
- 2. Select your country of origin and preferred payment method
- 3. Enter your payment details and receive instructions on how to complete the payment process

4. Track the progress of your payment anytime online. Receive email and text alerts each step of the way including when your payment reaches LMU

For any questions, contact the Customer Support Team at <a href="mailto:support@flywire.com">support@flywire.com</a> or via other methods here: <a href="https://help.flywire.com/hc/en-us">https://help.flywire.com/hc/en-us</a>

## **Financial Aid:**

If you are expecting financial aid to cover part of your expenses, please be sure you have completed all financial aid requirements and have accepted your aid prior to payment plan enrollment. Failure to complete all requirements may result in a calculated monthly payment larger than expected until all requirements have been met.

If financial aid covers all of your expenses and you have completed all of your requirements and accepted your aid, there is no need to log in to the Student Account Center to set up payment arrangements. If you have not completed your requirements, you will be expected to make a payment by the payment deadline. Please allow at least 48 hours after accepting your aid before logging in to the Student Account Center to pay the balance due or enrolling in a payment plan. If you have a credit on your account as a result of financial aid, you may use all or part of that credit to purchase Flexi dollars by sending an email to flexi@lmu.edu. Please log in to PROWL to check your financial aid status.

## Housing and Meal Plans:

Meal plan selections are arranged through the <u>Student Housing Office</u>. Please visit their site for more information. Full-time undergraduate students, who wish to purchase a meal plan or "S" dollars, must also go through the Student Housing Office.

## Parking Permits:

All students registered in 7 or more semester hours will automatically be charged for parking via their student account. Students who choose not to bring a vehicle may opt-out of this parking charge via an online form in LMU Park. Please check the <u>Parking</u> and <u>Transportation webpage</u> for updates and instructions. For questions or comments, please email <u>parking@lmu.edu</u>.

## Health Insurance Waiver:

The Health Insurance fee of \$1,542.00 is mandatory for students who are taking 7 or more semester hours in Spring. Students may waive Spring coverage by completing the online waiver at <a href="https://www.gallagherstudent.com/LMU">https://www.gallagherstudent.com/LMU</a>, beginning November 21st. Coverage must be waived for Fall and Spring separately. Students taking less than 7 units in either fall or spring may purchase coverage directly through the insurance carrier at <a href="https://www.gallagherstudent.com/LMU">https://www.gallagherstudent.com/LMU</a>, beginning November 21st. Coverage directly through the insurance carrier at <a href="https://www.gallagherstudent.com/LMU">https://www.gallagherstudent.com/LMU</a>. The deadline for opting out of the Health Insurance for Spring is February 2, 2024, by 5:00 p.m. PST.

Please visit the Student Accounts website at http://www.lmu.edu/StudentAccounts for specific dates and instructions.

International (Visa) students must have health insurance coverage regardless of the number of semester hours in which they are enrolled.

Please refer to the Aetna Student Health brochure for additional major medical, dependent, and spousal coverage.

Accident Insurance is mandatory for all students registered for 7 or more semester hours and may not be waived.

LMU students are able to purchase dental and vision coverage on a strictly voluntary basis. The premiums for these plans are not billed through the student account and must be purchased through <u>VSP Vision Care</u> and/or <u>Delta Dental</u>.

## **Tuition Insurance Protection:**

LMU has arranged with A.W.G. Dewar, Inc. to provide a Tuition Refund Insurance Plan that will provide coverage for tuition costs if medical problems, including mental health, require withdrawal from school before a semester ends.

All undergraduate students will be automatically enrolled in the Tuition Refund Insurance Plan. The charge for the Plan is \$195.50 per semester and will be included in the first bill of each Fall and Spring semester. The Plan does not cover Summer sessions.

Students who do not wish to participate in the Tuition Refund Insurance Plan can opt out by waiving coverage for each semester through the online Tuition Refund Insurance Plan waiver process beginning in July for the Fall semester and the end of November for the Spring semester. Students need to log on to <u>http://tuitionprotection.com/Imu</u> and click on the tuition insurance waiver icon. The deadline for opting out of the Spring Tuition Refund Insurance Plan is January 7, 2024, by 5:00 p.m. PST.

Graduate students who wish to purchase the plan may do so by visiting the Dewar's web site at www.collegerefund.com

## Important deadlines for Spring 2024 are as follows:

Spring payment plans open	November 21, 2023
Last day to set up on a 5-month payment plan without incurring a financial hold on your records or a late fee (\$100) <i>(If registering on or after December 19, 2023, set up a payment plan or</i> <i>pay in full before the next payment deadline to avoid a late fee.)</i>	December 19, 2023 (10 p.m./ PST)
Payment due	December 20, 2023
Deadline to waive Tuition Insurance Protection	January 7, 2024 (5 p.m./ PST)
Late registration ends	January 12, 2024
Deadline to add/drop course and receive 100% Tuition Credit	January 12, 2024
Deadline to opt out of parking permit	January 12, 2024
Deadline to complete health insurance waiver	February 2, 2024 (5 p.m./ PST)

If you have any questions, please feel free to contact us via email: <u>studacct@lmu.edu</u> or by telephone: 310-338-2711 (8:30 am – 4:30 pm PST). We will make every effort to respond to your written request within 24 to 48 hours.